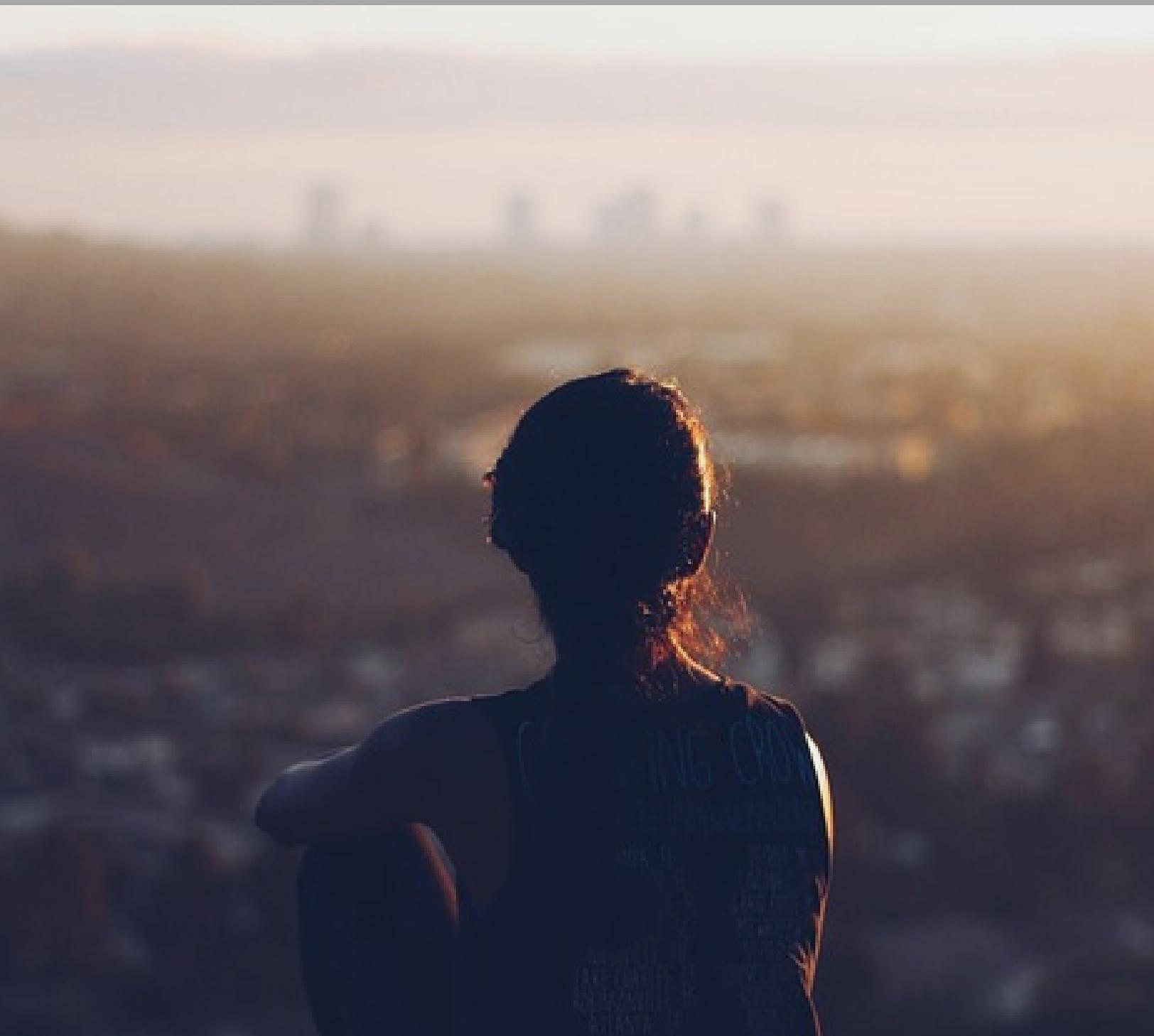


SUCCESS STORIES

— PLYMOUTH COUNTY OUTREACH —



28 DEPARTMENTS, 1 CAUSE

P R E F A C E

There is a lot of great work being done through Plymouth County Outreach and all of our partners. It is important that we take the time to highlight all the amazing work being done and those doing it. We wanted to share with you all some success stories we've received via outreach officers, recovery coaches and various partners throughout this journey.



OUTREACH TEAM SUCCESSSES

Our Outreach Team consists of recovery coaches, PCO partners clinicians, social workers and outreach officers. Together, they offer support services to the individual that overdosed, as well as their family and loved ones



- A recovery coach and an outreach officer worked together to assist an adult male with getting a bed at a detox facility after an overdose. The mother of the individual showed up at the Wareham Police Department the following day with a gift card and homemade cookies, thanking the officers for helping her and her son. She stated that this was the first positive interaction with the police that she had and she was extremely grateful.

-A 30 year old female was taken into custody on a warrant on a Friday afternoon. During the booking process she reported to the officers that she had an opiate addiction and was taking suboxone. Through Plymouth County Outreach, a recovery coach worked with the officers and our treatment providers and was able to successfully secure her a prescription for suboxone for the weekend. A Crisis Intervention Team officer worked with the recovery coach to further provide support and resources to the individual and her mother.



-A concerned mother came into the Drop-In Center looking for assistance with her son and was connected with a PCO outreach officer who frequents the Drop-In Center. A few days later, the mother contacted the outreach officer to report that she found her son heavily sedated. Brockton Police and EMS were dispatched to the scene and he was transported to the Brockton Hospital ER for treatment. Concerned about her son's well-being and health the mother petitioned the court for a Section 35. With the son safe for the time being in treatment, the outreach officer invited the mother to the next Drop-In Center to offer additional support and discuss aftercare planning.

-An adult man had overdosed multiple times and was not accepting services through our standard outreach procedures. Learn to Cope, which provides family support resources and services, was asked to come along and assist the outreach officer and recovery coach. Learn to Cope was able to sit with the father and sister of the individual and offer them resources and support at the family level, which included a local Learn to Cope meeting in their area.



-An outreach officer and a recovery coach met with a woman who had recently retired. She reported feeling depressed after retirement, which led to drinking alcohol in excess. She would often walk to the police station and cry in the lobby for hours at a time. Officers would talk with her before walking her safely back to her home but she would return the following day just as upset. She repeatedly asked for help but resisted attempts to link her to treatment for her alcohol use. She appeared in the Station lobby one evening shivering and cold, stating she hadn't had any heat in her home for several days and was "freezing". The officer walked her back to her home and discovered that her heating oil tank was completely empty because she couldn't afford a delivery. They also discovered that she was in fear of losing her home due to foreclosure because she was not able to make her mortgage payments. Several calls placed on her behalf revealed that she was not receiving her retirement benefits due to the unmet criteria of providing a copy of her birth certificate. With this issue resolved, the officer worked with the town's outreach worker to arrange delivery of heating oil through a fuel assistance program. With a warm with a roof over her head, she is now doing much better.



-A recovery coach and an outreach officer met with the parents of an Army Veteran who had just recently overdosed. This same individual had previously overdosed over a half dozen times and suffers from depression. The parents were very concerned about their sons welfare and wanted to explore all options available. The Outreach Team explained all of the treatment options to the parents and answered all of their questions. The parents were interested in more information regarding the section 35 commitment, so the outreach team explained the process and answered any additional questions regarding the process. The parents spoke with the District Court Judge the following day and were granted the section 35 commitment. The Army Veteran has since completed a long term program and is on the road to long term recovery.

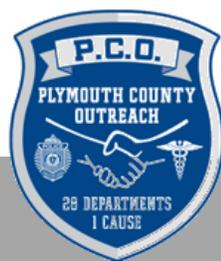


-Officer responded to a family's home in which a mother was concerned about her daughter's substance use. The daughter was to be entered as an at risk referral, which is someone who self identifies as suffering SUDs and/or is referred for help by a family member. The daughter ended up reaching out for help on her own. A bed was secured at the Gavin House and an officer and recovery coach drove her to treatment. Resources and support services were provided to the mother as well.

-A recovery coach met with an individual in his home the day after an overdose. He was initially hesitant about entering treatment but agreed to go with encouragement and support. Together they secured a bed at STARR in Fall River. Being young and unsure of the process, the recovery coach assisted the individual with securing transportation to treatment. She stayed with him through the intake process until he was settled.



-After several attempts, a recovery coach finally connected with an individual who had recently overdosed. The Individual did not accept services but a connection was clearly made during the visit. A few days later the individual reached out via email to the recovery coach providing an update on the steps she was taking in her recovery and thanked her for caring, listening and helping her.



MULTI- JURISDICTIONAL APPROACH SUCCESSES

Plymouth County Outreach operates multi-jurisdictionally. This multi-jurisdictional approach extends beyond Plymouth County, collaborating with jurisdictions all over the state of Massachusetts. This is done to provide the highest number of individuals with the resources, education and support as possible.



-Due to the public awareness campaign of the PCO model, we have had many out of county jurisdictions, contact PCO and/or PCO has contacted them, to alert one another about residents Overdosing and/or being persons At Risk of an overdose in each other's jurisdictions. This has led to our PCO Outreach teams offering services to our county residents who may have previously fallen through the cracks, as result of these out of county alerts, and vice versa. PCO and our statewide partners have been collaborating with one another, for the sole purpose of connecting individuals to resources, education, treatment and long term recovery.

PCO has been sharing information with neighboring counties of events that have occurred within in Plymouth County, of non-county residents, including;

The Brookfield Police Department, nearly 100 miles away from Plymouth County, alerting a PCO Police department of an at risk individual, who met with a PCO Outreach team.

Other multi-jurisdictional outreach contacts have included collaborating with Quincy, Braintree, Stoughton, Cohasset, New Bedford, Fall River, Mansfield, Weymouth, Arlington, Webster, etc.



A THANK YOU

*Plymouth County Outreach
wants to extend a thank you to
all of our outreach team
members, partners and anyone
else who has had a hand in
making 2018 a great year full of
providing resources, education,
support and hope to those
struggling with substance use
disorders and their families.*



CONTACT INFORMATION

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