

Please limit your responses to damage caused by Winter Storm Riley, March 2-4.

Background

1. Please list your contact information.

First Name: _____

Last Name: _____

Phone: _____

Email: _____

2. What is the address of the property where the damage occurred?

3. Are you reporting damage to a residence or business?

Residence

Business → **If Business, Go to #25**

Residential Damage

4. Do you own or rent this property?

Own → **If Own, Go to #6**

Rent

5. Are you covered by renters' insurance at this address?

Yes → **If Yes, Go to #14**

No → **If No, Go to #14**

6. Are you covered by homeowners' insurance at this address?

Yes

No → **If No, Go to #11**

7. Does your insurance policy include flood insurance?

Yes

No

8. Does your insurance policy have a deductible?

Yes

No → **If No, Go to #11**

9. Is your deductible a dollar amount or a percentage of the total claim?

Dollar amount

Percentage of total claim

10. How much is your deductible?

\$_____ or _____%

11. We're collecting information about both property damage and personal losses.

Property damage includes damage to the building, land, or landscaping.

This includes areas such as walls, floors, roofs, windows, electrical systems, heating systems, plumbing systems, trees, garages, etc.

Are you reporting property damage at this address?

Yes

No

12. Do you have an estimate from a contractor or other professional of how much it will cost to repair the damage?

Yes

No

Please continue, even if you don't have a professional estimate.

13. What is your best estimate of how much it will cost to repair the property damage?

\$ _____

14. Is this your primary residence?

- Yes
 No

15. Were you living at this property when the damage occurred?

- Yes
 No

16. Personal losses include the cost of replacing personal possessions, such as furniture, electronics, clothing, automobiles, appliances, etc.

Are you reporting personal losses at this address?

- Yes
 No → **If No, Go to #18**

17. What is your best estimate of how much it will cost to repair or replace your personal possessions?

\$ _____

18. At any point during or after the storm, were you unable to get to the residence from the outside?

- Yes
 No

19. At any point during or after the storm, did you have to move out because the residence was unsafe?

- Yes
 No → **If No, Go to #22**

20. Did you have to pay for lodging at another location, such as a hotel?

- Yes
 No

21. Are you currently able to live at this address?

- Yes
 No

22. What was the primary cause of the damage at this address?

- Flood
 Tree damage
 Wind
 Rain
 Something else (Please print.)
- _____

23. How would you describe the level of damage at this address?

- Affected:** Damaged but habitable
- Minor:** Repairable in less than 30 days and for a few thousand dollars
- Major:** Uninhabitable with significant structural Loss
- Destroyed:** Permanently uninhabitable

24. What is your best estimate of your total out-of-pocket costs, not covered by insurance, caused by Winter Storm Riley?

\$ _____



Thank You for Completing this Survey!

Please return your completed survey to:

City Hall
Office of the Mayor
Attention: STORM
9 Dale Avenue
Gloucester, MA 01930

For Businesses, Go to #25→

Business Damage

25. Do you own the business at this address?

- Yes → **If Yes, Go to #27**
 No

26. Please list the business owner's contact information.

First Name: _____

Last Name: _____

Phone: _____

Email: _____

27. What is the name of your business?

28. What type of business is this?

29. What type of insurance do you have for this business? (Please mark one or more.)

- Property Insurance
 Home-Based Business Insurance
 Vehicle Insurance
 Business Interruption/Continuity Insurance
 Something else (Please print.)

30. Does your insurance policy include flood insurance?

- Yes
 No

31. Does your insurance policy have a deductible?

- Yes
 No → **If No, Go to #34**

32. Is your deductible a dollar amount or a percentage of the total claim?

- Dollar amount
 Percentage of total claim

33. How much is your deductible?

\$ _____ or _____%

34. Structural damage includes damage to the building, land, or landscaping.

This includes areas such as walls, floors, roofs, windows, electrical systems, heating systems, plumbing systems, trees, garages, etc.

Are you reporting structural damage at this address?

- Yes
 No → **If No, Go to #37**

35. Do you have an estimate from a contractor or other professional of how much it will cost to repair the damage?

- Yes
 No

Please continue, even if you don't have a professional estimate.

36. What is your best estimate of how much it will cost to repair the structural damage?

\$ _____

37. Are you reporting loss of furnishings and/or inventory, including vehicles, at this address?

- Yes
- No → **If No, Go to #39**

38. What is your best estimate of how much it will cost to repair or replace your furnishings and/or inventory, including vehicles?

\$ _____

39. What was the primary cause of the damage at this address?

- Flood
- Tree damage
- Wind
- Rain
- Something else (Please print.)

40. Did you have to close your business for any period of time because of the damage?

- Yes
- No → **If No, Go to #43**

41. Is your business currently closed because of storm damage?

- Yes
- No

42. How many days has your business been closed because of storm damage?

_____ Days

43. Please briefly describe the storm damage at your business.

44. What is your best estimate of your total out-of-pocket costs, not covered by insurance, caused by Winter Storm Riley?

\$ _____

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